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# Leadership Before During and After the Crisis

Massachusetts Emergency Management MEMA 2015



#### **Leading Before Crisis**

Where are we?
What are we ready for?
What are we not ready for?

### Not What You Think I Want To Hear Where Are We Really?

Not Where You Think

#### **But The Budget**







### How do we address our short comings

Ignore, Hope, and Prey or Dig in and let the Genius's fix it



#### **Not These Geniuses**



#### **These Evil Geniuses**







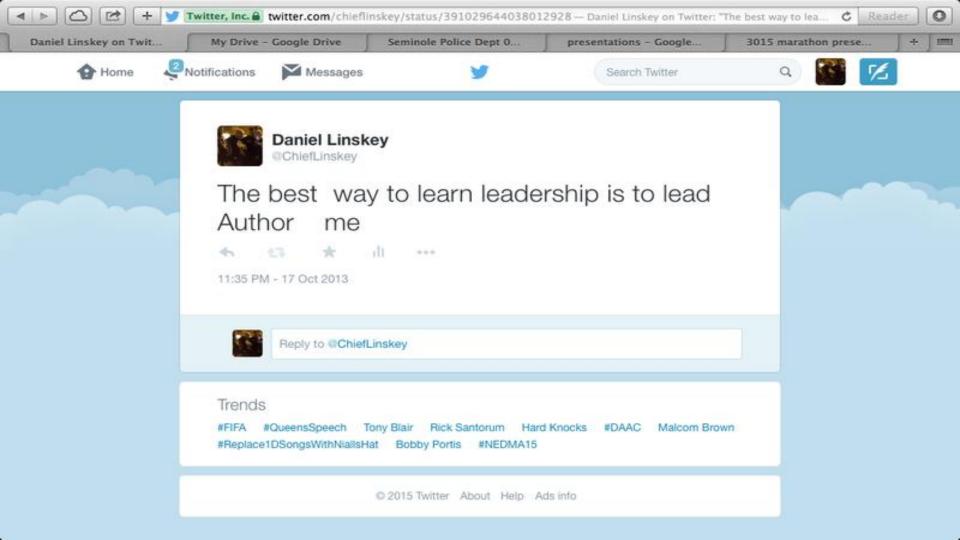
# You have to prepare <u>your self</u> before preparing your <u>Team</u>

#### Who Said This About Leadership??

"The best way to learn leadership is to lead."

# Who Said This About Leadership?? "The best way to learn leadership is to lead."

I did



# Ok it's time to be a leader how do I do It? Leadership must be

They will teach me in Sgt. School Leadership must be taught in Lt. Training I need to take a college course. Where is the right seminar?

Leadership must be taught at the Harvard Kennedy School right?

They must have it at the Harvard School of Public Health Is The FBI Academy the Place?

#### A Quest for Leadership

- Police Promotional Tests
- Maybe it's OJT
- Lots of Crime Scenes
- Lots of Situations
- Watching great leaders
- Watching terrible leaders

### Leadership is Easy Except for the People

Parris Island Marine Corps v. Quantico OCS

Knowing your role v
Knowing and Developing the Roles of Others

#### **Meta-Leadership**

The Meta-Leadership framework and practice method has been developed by faculty at the NPLI after extensive research on and observation of leaders in high-stress, high-stakes situations. It is designed to provide individuals with tools that are conceptually and practically rigorous so that they are better equipped to act and direct others in emergency situations. Meta-leadership is currently being used by leaders in the fields of homeland security, emergency preparedness and response, and public health in the public, private, and non-profit sectors.

### Who would You Define as Great leaders?

#### **Meta Leaders**

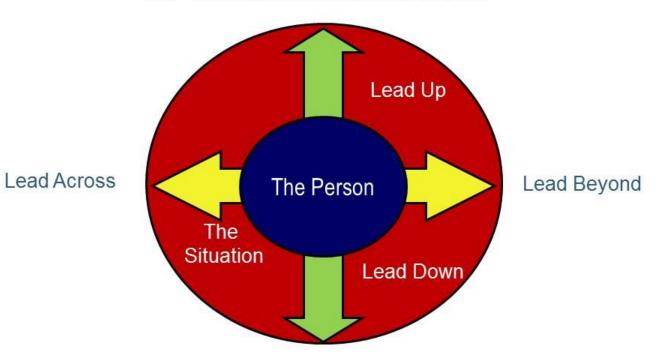
President Washington
President Lincoln
Rudy Giuliani 9/11
George Bush
Warren Buffett
Gen. Joe Dunford USMC

Geoffrey Canada Harlem Children's
Project
Fred Smith Fed Ex
Coast Guard Admiral Thad Allen
Katrina Response, Deep Well
Horizon
Sgt Det. Dan Keeler

#### Leadership From A Friend Of Mine

Marine Commandant. Dunford tells Fortune his first battalion commander told him the three rules to success. The first? Surround yourself with good people. "Over the years," says Dunford, "I've forgotten the other two."

### THE DIMENSIONS OF META-LEADERSHIP



### What's the difference leaders lead? Don't They? Do They?

META-LEADERS think and perform differently. By taking a holistic view, they intentionally link and leverage the efforts of the whole community to galvanize a valuable connectivity that achieves unity of purpose and effort.

#### **The Outlaw Josey Wales**

THE PERSON: Meta-leaders develop high self-awareness, self-knowledge, and self-regulation. They build the capacity to confront fear and lead themselves and others out of the "emotional basement" to higher levels of thinking and functioning.

THE SITUATION: With often incomplete information, the meta-leader maps the situation to determine what is happening, who are the stakeholders, what is likely to happen next, and what are the critical choice points and options for action.

CONNECTIVITY: The meta-leader charts a course forward, making decisions, operationalizing those decisions, and communicating effectively to recruit wide engagement and support. The meta-leader navigates the distinct dynamics and complexities of leading four facets of connectivity:

#### Going to the Basement

GOING TO THE "BASEMENT" During a high stress or crisis situation, the reptilian portion of the brain – the "amygdala" and its survival instinct - assumes control. Under such circumstances, the meta-leader guides people and their actions toward the "TOOL BOX" of pre-determined policies and protocols, and having done so, is then able to see a broader purview and direct a wider strategy and direction of activity.

#### "It Sucks to Be It"

#### Tag Your It

Why Me????



Leading By Example Thank You for What You Do.

#### OCT 28 1991

#### BOSTON HERALD

#### Bomb poli



#### st kills ficer



Roslindale explosion also injures 2nd cop

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#### Violence shatters a cozy neighborhood

NAME OF ADDRESS OF TAXABLE PARTY OF TAXABLE PARTY. along of Kantherney Statut, alonging the profess of which is the controlled off the wounded althoughts and but



### We Are All Going to Die



### **Family First**



#### IT's My Fault I Dropped the Ball





#### **Leading In the Crisis**

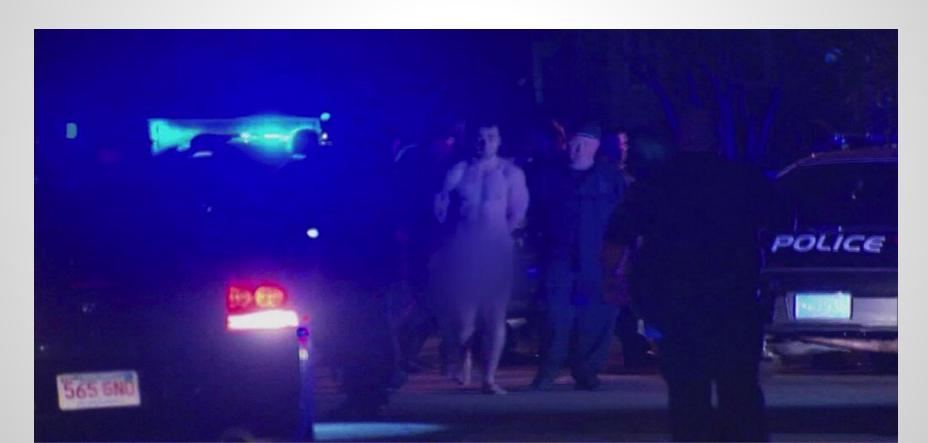
- Two Faces of the Boss
- It's About Breaking Bread not Business Cards
- Bad Information
- False Bombs
- False Active Shooter
- False Evidence
- Don't Believe It
- Bad Communication

#### **But I Want To Believe It**

#### **Give Me Solutions Not Procedures**

You Told Us Too Tactical Loitering

#### **Naked Man**



### It Isn't Over Till The CISM Team Says It Is

### Recovery Is a Marathon Not A Sprint

#### Questions

### Meteorite are you \$%&\*(%\$ ME 2/14/13



The object was undetected before its <u>atmospheric</u> entry, in part because its radiant was close to the Sun. Its explosion created panic among local residents and about 1,500 people were injured seriously enough to seek medical treatment.

